



CANCELLATION POLICY

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Once you've made an appointment with Stella's Cleaning, we have now returned to the appointment time exclusively and respectively for you. If you cancel less than twenty-four (24) hours from your appointment time, you will be charged 50% (half) the amount of your agreed rate for the canceled appointment. We kindly ask for forty-eight (48) hours notice of cancellation or preferably the most notice you can provide once you know you will not be able to keep the appointment time.

We are happy to accommodate you with a rescheduled appointment, however, that will be subjected to availability.

Sincerely,

Stella's Cleaning

